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For any damaged product, please contact Jastowe@Jastowe.com and we will send replacements for damaged products. When we receive a valid warranty claim for a product purchased from us, we will either repair the relevant defect or replace the product. If we are unable to repair or replace the product within a reasonable time, the customer will be entitled to a full refund upon the prompt return of the product to us. We will pay for shipment of repaired or replaced products to customer and customer will be responsible for return shipment of the product to us.

The following products are not eligible for return: candles, signed books.

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To contact, please email Jastowe@jastowe.com.